

ORIGINAL

SW-02573A-05-0843



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ARIZONA CORPORA

RECEIVED

UTILITY COMPLAINT FORM

Investigator: Al Amezcua

Priority: Respond Within Five Days

ORIGINAL

2005 DEC -5 A 9:45

AZ CORP COMMISSION
DOCUMENT CONTROL

Opinion No. 2005 - 48604

Date: 12/2/2005

Complaint Description: 08A Rate Case Items - Opposed

First:

Last:

Complaint By: **James**

Gray

Account Name: James Gray

Home: [REDACTED]

Street: [REDACTED]

Work: (000) 000-0000

City: [REDACTED]

CBR: [REDACTED]

State: AZ Zip: [REDACTED]

is: [REDACTED]

Utility Company. **Kings Ranch Unit II Treatment Plant**

Division: Sewer

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

11/28/05 Subject: Public Comment Form: Kings Ranch Unit II Docket SW 02573 A-05-0843

I mailed my concerns over the proposed rate increase, but in case you did not receive them here are some of our concerns.

We feel that \$80.00 a month is already very expensive, as well as the \$4000.00 charged to hook up to the system. We feel that any rate increase should be based on audited books, and that we should be aware of the test year. We feel that the plant owners should allow us to see the application at their place of business as well as give us the documents that were stated to be enclosed with the letter. We also think the Commission should be made aware of the fact that the home-owners/users of the system pay the property tax on which the sewer plant sits. Thank you for your help.

11/29/05 Thank you for your response. Our service address is [REDACTED] and our daytime phone is [REDACTED]. We will attempt to visit the Albins again at their place of business.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

11/29/05 E-mailed Mr. Gray:
Good Morning Mr. Gray,

This is in response to you e-mail dated November 28, 2005. I wanted to first of all thank you for expressing your opinion about Kings Ranch Unit II. I had a few questions that I need in order to file your opinion on your behalf and file it with the formal application. What is your service address and is there a telephone number during the day that we maybe can reach you at? You mentioned that the plant owners should allow the customers to see the application at their place of business as well as give us the documents that were stated to be enclosed with the letter. These issues were address with the plant owners last week and they are making the necessary adjustments to accommodate the customers. The customers can view the application at their place of business,

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

ask the necessary questions with the plant owners. Please let me know if this is not the case.

Sincerely,

Al Amezcua
Arizona Corporation Commission
Utilities Division
Public Utilities Consumer Analyst
[REDACTED]

11/28/05 E-mailed Mr. Gray:

Good Morning Mr. Gray,

This is in response to your November 21, 2005 e-mail to the Arizona Corporation Commission (ACC) regarding King Ranch Unit II. The form you submitted to the ACC was blank but what I can do on your behalf is file your opinion on this case. Please feel free to e-mail me your opinion regarding the proposed rate increase.

Thank you,

Al Amezcua
Arizona Corporation Commission
Utilities Division
(800) 222-7000

12/02/05 Opinion noted for the record. Docketed under #SW-02573A-05-0843. close.

End of Comments

Date Completed: 12/2/2005

Opinion No. 2005 - 48604
